

R 091732Z JUN 99

FM COMOMAG CORPUS CHRISTI TX//N3//

TO MOMAG  
R 121515Z MAY 99

FM COMINELWARCOM CORPUS CHRISTI TX

TO COMOMAG CORPUS CHRISTI TX//N3//  
R 071300Z MAY 99 ZYB PSN 837261J27

FM COMNAVSURFLANT NORFOLK VA//N653A/N6A/N65//

TO NAVSURFLANT SHIPS

INFO NAVSURFWARCENDIV CRANE IN//4035//  
R 041924Z MAY 99 ZYB

FM NAVSURFWARCENDIV CRANE IN//4035//

UNCLAS //N08000//

MSGID/GENADMIN/NSWC DIV CRANE IN/4035//

SUBJ/ROLMS ATR REPORTING//  
POC/KAREN ABRAMS/4035/PRIPHN:DSN 482-5024/-/-/SECPHN:812-854-5024//

RMKS/1. THREE PROBLEMS HAVE RECENTLY BEEN IDENTIFIED WITHIN THE RETAIL ORDNANCE LOGISTICS MANAGEMENT SYSTEM (ROLMS) WHICH IMPACT ATR REPORTING.

A. IF AN ACTIVITY RETRANSMITS AN ENTIRE ATR USING ERROR CODE "YY" AND THE TRANSACTIONS ON THE ORIGINAL ATR INCLUDED MORE THAN ONE DAY'S TRANSACTIONS, NOT ALL TRANSACTIONS ARE APPEARING ON THE RETRANSMITTAL. FOR EXAMPLE, IF THE ORIGINAL ATR INCLUDED TRANSACTIONS FOR DAY ONE AND THE MORNING OF DAY TWO, THE RETRANSMITTAL WILL ONLY REFLECT TRANSACTIONS FOR DAY TWO. SUBSEQUENT TRANSACTIONS ON THE AFFECTED ASSETS NOT REPORTED FOR DAY ONE ON THE RETRANSMITTAL WILL CREATE AN OUT-OF-BALANCE WITH CAIMS.

B. DURING RESEARCH INTO THE ABOVE PROBLEM, IT HAS ALSO BEEN DISCOVERED THAT IF AN ACTIVITY HAS ROLLED OVER ATR NUMBERS (I.E., THE SAME ATR NUMBER EXISTS IN THE TRANSACTION HISTORY FOR A DIFFERENT DATE) AND ATTEMPTS TO RETRANSMIT A SPECIFIC LINE ON AN ATR NUMBER, ALL TRANSACTIONS WITH THAT LINE NUMBER AND ATR NUMBER WILL BE OUTPUT ON THE MESSAGE. FOR EXAMPLE, IF ATR NUMBER 329 EXISTS FOR JUNE 1997 AND FOR APRIL 1999, THE RETRANSMITTAL OF LINE 002 WILL REFLECT THE LINE 002 DATA FROM BOTH THE JUNE 1997 AND THE APRIL 1999 ATR.

C. IN ANOTHER RELATED REPORTING MATTER, A PROBLEM HAS BEEN FOUND WHEN A FINANCIAL ATR REPORTER (AN "F" IS IN THE ATR HEADER LINE AFTER SECOND UIC) PERFORMS A REVERSAL OF AN EXPENDITURE TRANSACTION. THE FINANCIAL DATA IS NOT BEING WRITTEN TO THE TRANSACTION HISTORY AND THUS IS NOT APPEARING ON THE ATR MESSAGE FOR THE REVERSAL TRANSACTION. THE TRANSACTION WILL ERROR OUT AT

CAIMS. IF NOT CORRECTED, THE NEXT TRANSACTION ON THE ASSET WILL CREATE AN OUT-OF-BALANCE WITH CAIMS.

2. THE ATR REPORTING AND EXPENDITURE PROGRAMS ARE CURRENTLY UNDERGOING CORRECTION FOR THE ABOVE PROBLEMS AND ARE EXPECTED TO BE DISTRIBUTED TO ALL REGISTERED ROLMS SITES NLT 11 JUNE 1999.

3. IN THE INTERIM, ACTIVITIES SHOULD RETAIN BACKUP COPIES OF THE ORIGINAL ATR FILES GENERATED BY ROLMS. IF RETRANSMITTAL OF AN ENTIRE ATR IS REQUIRED, USE THE ORIGINAL ATR FILE TO RETRANSMIT. IF RETRANSMITTAL OF INDIVIDUAL LINE(S) IS REQUIRED PRIOR TO RECEIPT OF THE CORRECTED SOFTWARE AND THE ATR NUMBER INVOLVED APPEARS IN THE TRANSACTION HISTORY FOR DIFFERENT DATES, CONTACT THE CUSTOMER SUPPORT DESK (CSD) FOR ASSISTANCE PRIOR TO RETRANSMITTING.

4. IF A FINANCIAL ATR REPORTER NEEDS TO REVERSE AN EXPENDITURE TRANSACTION, CONTACT THE ROLMS CUSTOMER SUPPORT DESK (CSD) PRIOR TO PERFORMING THE REVERSAL. ONCE THE REVERSAL IS PROCESSED IN ROLMS, THE ROLMS CSD WILL PROVIDE INSTRUCTIONS TO UPDATE THE DATABASE WITH THE PROPER FINANCIAL DATA FOR THE ATR TRANSACTION PRIOR TO TRANSMITTING THE ATR MESSAGE.

5. ROLMS CUSTOMER SUPPORT DESK PHONE NUMBERS ARE DSN 482-3957 AND 812-854-3957. FAXES CAN BE SENT TO DSN 482-1566 AND 812-854-7404/1566. E-MAIL ADDRESS IS: [HELP\\_ROLMS@CRANE.NAVY.MIL](mailto:HELP_ROLMS@CRANE.NAVY.MIL)

6. REQUEST ADDRESSEES PROVIDE WIDEST DISSEMINATION. ORIGINATOR IS PURSUING AN AIG FOR USE IN DISTRIBUTING FUTURE ROLMS INFORMATION.//

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